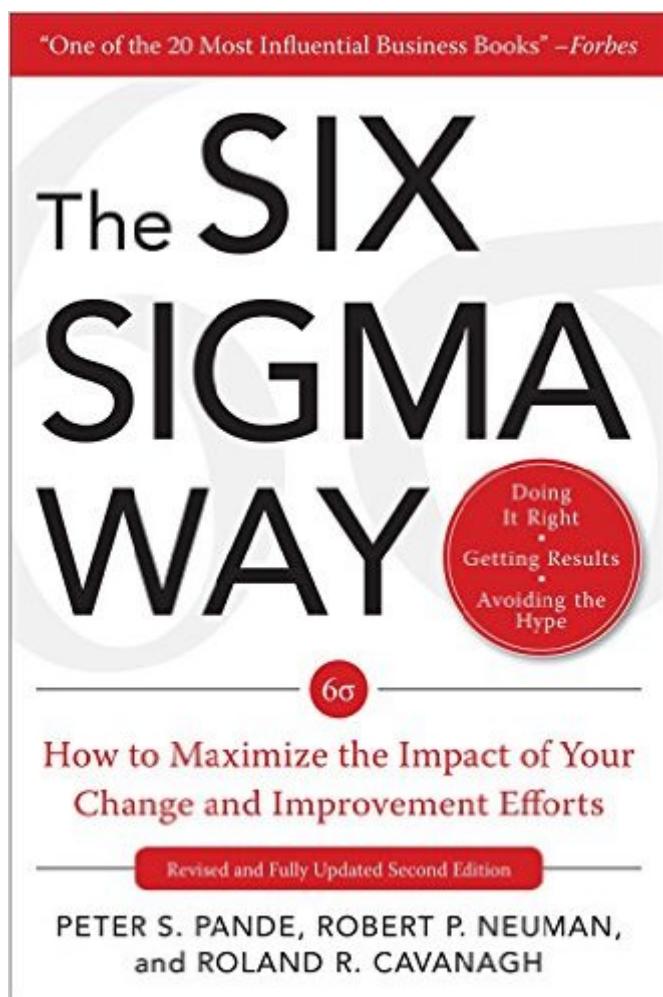


The book was found

# The Six Sigma Way: How GE, Motorola, And Other Top Companies Are Honing Their Performance



## **Synopsis**

Six Sigma was originally developed at Motorola in the 1980's and has become one of the most widely discussed and reported trends in business over the past two years, thanks largely to the phenomenal successes of the Six Sigma program at one of the world's most successful companies, GE.

## **Book Information**

Hardcover: 448 pages

Publisher: McGraw-Hill Education; 1 edition (May 18, 2000)

Language: English

ISBN-10: 0071358064

ISBN-13: 978-0071358064

Product Dimensions: 6.5 x 1.5 x 8.9 inches

Shipping Weight: 1.8 pounds (View shipping rates and policies)

Average Customer Review: 4.1 out of 5 starsÂ  Â See all reviewsÂ  (43 customer reviews)

Best Sellers Rank: #499,578 in Books (See Top 100 in Books) #99 inÂ Books > Business & Money > Management & Leadership > Quality Control & Management > Six Sigma #213 inÂ Books > Business & Money > Management & Leadership > Planning & Forecasting #398 inÂ Books > Business & Money > Management & Leadership > Quality Control & Management > Quality Control

## **Customer Reviews**

I am a former GE Capital Black Belt and now Master Black Belt with experience at various companies in the process of implementing Six-Sigma Quality initiatives. I can tell you that I consider "The Six Sigma Way" by Pande et al as required reading for anyone who is even considering implementing or participating in a Quality program of this type. Whether you are an aspiring Black Belt or a seasoned member of the Senior Leadership Team, you'll find a lot of good ideas and advice on proactive Quality in this book."The Six Sigma Way" introduces these state-of-the-art tools and concepts in plain...and often entertaining...English (for the rest of us), as opposed to the other books I've read that are dry and full of high-level concepts and statistical formulas that are far too advanced for most initial Six Sigma efforts anyway. The book provides an easy-to-follow roadmap for setting the proper foundation of a Six Sigma program and for obtaining buy-in and support from co-workers and business leaders. You can pick and choose whichever higher-level tools and techniques your business needs once you have established this critical (and often neglected) foundation.The book also promotes one of the more important aspects of the Six Sigma

methodology that others seem to miss...that there is no single way of doing it! The authors recognize that every business environment is not the same, and that different aspects and techniques will appeal to different business cultures. One of this book's best features is that it very clearly spells out the principles involved with Six Sigma and then offers some practical ideas on how they can be successfully applied to a strategy for your specific business.

Over the years, I have worked with dozens of small-to-midsize companies, all of which were in dire need of improving one or more of the following: cost reduction, culture change, customer retention, cycle-time reduction, defect reduction, market-share growth, productivity improvement, and product-service development. You can thus understand why I was curious to know to what extent (if any) Six Sigma could be helpful to small-to-midsize companies. By now we have become well aware of the success of Six Sigma initiatives at major international corporations such as ABB, Allied Signal/Honeywell, Black & Decker, Dow Chemical, Dupont, Federal Express, General Electric, Johnson and Johnson, Kodak, Motorola, SONY, and Toshiba. Once having read this book, I am convinced that -- with certain modifications -- Six Sigma could perhaps be even more valuable to small-to-midsize companies which, obviously, have fewer resources. What exactly is Six Sigma? The authors provide this definition: "A comprehensive and flexible system for achieving, sustaining, and maximizing business success. Six Sigma is uniquely driven by close understanding of consumer needs, disciplined use of facts, data, and statistical analysis, and diligent attention to managing, improving, and reinventing business processes." The authors identify what they call "hidden truths" about Six Sigma:  
1. You can apply Six Sigma to many different business activities and challenges -- from strategic planning to operations to customer service -- and maximize the impact of your efforts.  
2. The benefits of Six Sigma will be accessible whether you lead an entire organization or a department. Moreover, you'll be able to scale your efforts, from tackling specific problems to renewing the entire business.  
3.

[Download to continue reading...](#)

The Six Sigma Way: How GE, Motorola, and Other Top Companies are Honing Their Performance  
Lean Six Sigma: and Lean QuickStart Guides - Lean Six Sigma QuickStart Guide and Lean QuickStart Guide (Lean Six Sigma For Service, Lean Manufacturing) Lean Six Sigma: The Ultimate Beginners Guide - Learn Everything You Need To Know About Six Sigma And Boost Your Productivity! (Lean, Six Sigma, Quality Control) Lean Six Sigma: The Ultimate Guide To Lean Six Sigma With Tools For Improving Quality And Speed! (Lean, Six Sigma, Quality Control) Six Sigma for Financial Services: How Leading Companies Are Driving Results Using Lean, Six Sigma, and

Process Management Lean Six Sigma for Service : How to Use Lean Speed and Six Sigma Quality to Improve Services and Transactions Six Sigma for Managers: 24 Lessons to Understand and Apply Six Sigma Principles in Any Organization (The McGraw-Hill Professional Education Series) Lean Six Sigma: Value Stream Mapping: Simplified Beginner's Guide to Eliminating Waste and Adding Value with Lean (Lean, Six Sigma, Quick Start Beginner's Guide, Quality Control) Lean Six Sigma For Beginners, A Quick-Start Beginner's Guide To Lean Six Sigma ! - Lean Six Sigma For Beginners: A Quickstart Beginner's Guide To Lean Six Sigma Lean Six Sigma: Combining Six Sigma Quality with Lean Production Speed Lean Six Sigma QuickStart Guide: A Simplified Beginner's Guide to Lean Six Sigma The Six Sigma Project Planner : A Step-by-Step Guide to Leading a Six Sigma Project Through DMAIC Lean Six Sigma QuickStart Guide: The Simplified Beginner's Guide to Lean Six Sigma Certified Six Sigma Green Belt Exam Secrets Study Guide: CSSGB Test Review for the Six Sigma Green Belt Certification Exam Certified Six Sigma Black Belt Exam Secrets Study Guide: CSSBB Test Review for the Six Sigma Black Belt Certification Exam McGraw-Hill Education: Top 50 ACT English, Reading, and Science Skills for a Top Score, Second Edition (Mcgraw-Hill Education Top 50 Skills for a Top Score) McGraw-Hill Education: Top 50 ACT Math Skills for a Top Score, Second Edition (Mcgraw-Hill Education Top 50 Skills for a Top Score) Manufacturing Processes 2: Grinding, Honing, Lapping (RWTHedition) The Valuation of Financial Companies: Tools and Techniques to Measure the Value of Banks, Insurance Companies and Other Financial Institutions (The Wiley Finance Series)

[Dmca](#)